



11/19/2020

## Closure of Municipal Buildings to the Public

Due to the ongoing surge of COVID-19 cases, the Village of Mukwonago is limiting public access effective immediately to Village buildings. The following buildings are closed to the public: Village Hall; Water and Sewer Utilities, Public Works Building; Fire Department; and Police Department (lobby).

The Library is monitoring the situation and will follow school district guidelines regarding closures. While it remains open, a 30-minute restriction for patron visits and a mandatory mask mandate is being enforced. There are currently no in-person programs or use of meeting rooms. Please visit <https://www.mukwonagolibrary.org/> for the most up-to-date information.

At this time, Village Staff will still be present at all of these facilities during regular business hours in order to assist citizens with any questions, requests, or payments via phone or email. Residents can complete most Village business online: <https://villageofmukwonago.com/>, or call us at (262) 363-6420 with questions.

**Tax payments and utility bill payments will NOT be accepted in-person at Village Hall except for Wednesdays from 3-5 p.m. or by appointment.** Payments can be mailed (440 River Crest Court, Mukwonago WI, 53149), dropped off in the drop box at the rear of Village Hall, or payment can be made online.

In addition, building permits and plans will only be accepted online <https://villageofmukwonago.com/building-inspection-services/>, by mail, or by drop box. We will not be holding any in-person office appointments. We will continue to conduct inspections until further notice.

The Fire Department and Police Department lobby will be closed for non-emergency activities. It will remain open for emergencies only. If a citizen wishes to file a report, they should call the police department at (262) 363-6434 first. All non-violent property reports will be taken over the phone by an officer. Officers will continue to respond to emergency calls.

Please continue to monitor the Village's website [www.villageofmukwonago.com](http://www.villageofmukwonago.com) and Facebook page for additional updates and accommodations as this situation evolves.

We want to thank you all for your patience and understanding during these uncertain times. Our community's safety is our number one concern, and we all should be vigilant in doing our part to help slow the spread of this virus.

Warmest Regards,

John S. Weidl, Village Administrator

Fred Winchowky, Village President